#### CURRICULUM VITAE DI MARIA-GABRIELLA BALDARELLI

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Associate Professor of Accounting from 1st of November 2001 at Rimini campus which is supported by and depends upon the Department of Management at Bologna University. Full confirmation of appointment has been granted since 1st November 2004.

National Scientific Qualification in sector 13 / B1 - Business Economics, 1st level, achieved in the comparative evaluation launched with Presidential Decree 95/2016 (2019) (m\_pi.AOODPFSR.REGISTRO DECRETI.R.0002175.09-08-2018). Full Professor availability in the comparative evualiation of. DD 222 , 20th July 2012.

Ph. D. in Business Administration obtained on 1995 at the "E. Giannessi" Department of Pisa, (7th cycle) presenting the doctoral dissertation entitled: "Il controllo di gestione nelle aziende di produzione di servizi pubblici" (Translation: Management control in public service production businesses) Tutor: Professor Luciano Marchi.

## KEYNOTE SPEAKER AT INTERNATIONAL CONFERENCES

2019-2nd International Conference on Economics, Business, Finance and Governance (ICEBFG) by Economics and Business Faculty of University of Bandar Lampung- Bali- Indonesia- Dec. 4-5, 2019. Title of the report: "Managerial paths, social inclusion and NBS in Tactile Cultural Products: Theory and practice "(co-author- Prof. Eleonora Cardillo-University of Catania), web-site: https://icebfg.com/

2010-Catania-3rd Italian Conference on Social and environmental accounting research- 17th-18th September 2010, organized by CSEAR. Report title: "Some drivers to face new challenges in social and environmental accounting research: theory and praxis."

## NOMINATION AND PRIZE

2019- Admission and obtained contribution related to the Responsible Innovators Award -V EDITION 2019-with the dissemination activity: Round table Social responsibility, Tourism and gambling: attraction or distraction. http://imprese.regione.emiliaromagna.it/Finanziamenti/rsi/premio-er-rsi-e-contributi-2019-innovatori-responsabili

Member of the Editorial Board scientific committee of the following journals: Almatourism; scientific committee: "Economic Research" international journal (UDK 338; ISSN 1331-677X); Social, environmental accountability Journal; editorial board: Review of Innovation and Competitiveness: A Journal of Economic and Social Research (2015) ISSN 1849-8795 (Print); ISSN 1849-9015 (Online); https://doi.org/10.32728/ric; scientific committee International Journal of Economics, Business and Entrepreneurship (2017) https://fet.unipu.hr/ric; Scientific committee: AlmaTourism since 2019.

Member of the scientific committee of the necklaces:

2019-Series of studies on entrepreneurship and social innovation -MEDAlics Research Center of the Dante Alighieri University of Reggio Calabria.

2012 - Economic and business research notebooks: theory and cases - series directed by Prof. Marcantonio Ruisi (University of Palermo) ARACNE (AIDEA accredited and referenced series) (since 2012)

2017 - Editorial committee of the series: Public companies and social entrepreneurship, Franco Angeli-Milan (since 2017).

Member of the following scientific societies: CSEAR (Center of Social and Environmental Accounting Research) (since 2004); EBEN (European Business Ethics Network) (since 2005), AIDEA (Italian Academy of Business Economics) (since 2002); GBS (Study Group for the Social Report) (since 1998) (; SIDREA (Society of Accounting and Business Economics) (since 2006); SISR (Italian Society of Accounting History) (since 2006); SISTUR (Society Italian tourism science) (referent for Rimini 2012-up to 2015).

Member of the Council(until Aprl 2021) - Center for Advanced Studies on Tourism (CAST; http://www.turismo.unibo.it) since its establishment and as delegate of the Department of Business Sciences -

University of Bologna; member of the Research Center on Entrepreneurship and Small-medium firms (CRIMPI) - University of Urbino.

2018- Member of the research group of the "Yunus Social Business Center University of Bologna".

SISTUR (Italian Society of Tourism Sciences) Delegate for the Emilia Romagna Region (2012-2015).

Referee for the following journals, books and book chapters (publishing houses): Accounting, Auditing and Accountability Journal, Accounting and Corporate Culture, Business Administration 2000Web; Economic Research; International Journal of Corporate Social Responsibility; International Journal of Social Ecology and Sustainable Development; REDEC - Revista Eletrônica de Economia de Comunhão, Journal of Business Ethics, Social and Environmental accountability Journal; Journal of Management and Governance; Sustainability; Project company; Meditari Accountancy Research; publishing houses: Palgrave, Springer, Aracne; The Mill. He is also a referee for national and international conferences, including the SIDREA conferences; Accounting History Conference; IPAZIA Conference.

Partner of Editorial Board international Review"Economic Research" (UDK 338; ISSN 1331-677X), that is included in Thomson list – "SSCI", and it is in the 250 better scientific Reviews of the world.

2009-Member of the five interdisciplinary editorial commetee of: "Dizionario di Economia Civile", Città Nuova-Roma. Luigino Bruni e Stefano Zamagni(eds). The objective of taking part of the board is to involve business adiministration items, such as: entity, accountability, business ethics, social cooperative, value added, etc.

# SUPERVISION ACTIVITIES SCIENTIFIC AND ORGANIZATIONAL COORDINATION INTERNATIONAL AND NATIONAL SCIENTIFIC INITIATIVES

2020 - March 19 Scientific coordination and organization of Sidrea International Workshop-on line-1st Social accounting and accountability in controvertial industries and tourism: Interdisciplinary perspective (Accounting, Economics and Ethics in dialogue during Coronavirus Pandemia). Keynote speakers: Prof. Laszlo Zsolnai (Corvinus University of Budapest) - Prof. Knut J. Ims NHH (Norwegian School of Economics) Prof. Emanuela Randon (University of Bologna) Prof. Gianfranco Rusconi (University of Bergamo) Prof. Mara Del Baldo (University of Urbino) Prof. Ninel Nesheva Kiosseva (New Bulgarian University) Sofia

2019-Mentoring NEST project: Network of Education on Sustainable Tourism-December 2019-Cojina, Rania Mechergui.

2019/2020 scientific committee member:

2020-International conference: Place Based Sustainability, Ethics and Spirituality. Call for a New Economy Serving Life. Annual European SPES Conference. May 21-23, 2020, Urbino, Italy

2020-international conference: "Challenges and Opportunities of a Contemporary Economy in the Focus of Knowledge and Science", organized by the Faculty of Economy, University of Tirana-28-29 February 2020.

2019-international convention: 2020 Joint World Conference on Social Work, Education and Social Development, organized by the International Association of Schools of Social Work (IASSW) and International Council on Social Welfare (ICSW) -Rimini 27th June-1st July 2020.

2018-Coordinator, together with Prof. Mara Del Baldo (Univ. Of Urbino) and member of the scientific committee of the international conference: 7th Italian Conference on Social and Environmental Accounting Research "Accounting, Accountability and Society", Urbino, Italy, 20th and 21st September 2018. Member of the Organizing Committee of the IX Financial Reporting workshop - Bologna 14 and 15 June 2018.

AY 2016/17 - Supervisor of the master's degree thesis of Aleksandar Milosavljević's - 1900063383 -activities at University of Bologna- Rimini Campus - during his research for the degree thesis having the title: "Development strategies and destinations management with a sustainable approach ERASMUS + exchange student-from Slovenia".

AY 2015/16 - Scientific referent for visiting professor at the University of Bologna - Rimini campus (6 months) Prof. Ludmila Pascari - Moldova University.

2014-Scientific Committee: Singidunum University International Scientific Conference Financial reporting function of the Corporate Governance (Međunarodna naučna konferencija Univerziteta Singidunum Finansijsko izveštavanje u funkciji Korporativnog upravljanja) Belgrade - December 5, 2014; 6th International Conference- December 2nd; 2017

Challenges toward European Integration Economic, Legal and Social strategies and models- Elbasan Albania; Organizing committee: Financial Reporting

2010-Principal speaker- "Key-note speaker" - invited-International conference- Third Italian Conference on Social and Environmental Accounting Research-Catania, Italy, 17th-18th September 2010.

2008-Coordinator of the international scientific initiative: "2nd Italian conference on Social and Environmental Accounting Research" -Rimini on 17-19 September 2008 ". International speakers: Rob Gray (UK), Carol Adams (Australia), Carmen Correa Ruiz (Spain) in collaboration with the CSEAR (Center of Social and Environmental Accounting Research) University of St. Andrews-UK- of which Professor is director. Rob Gray. The conference aims to actively contribute to the international scientific debate on accounting and social, environmental and sustainability issues.

2008 - Member of the interdisciplinary editorial and coordination committee, made up of four other Italian scholars, of the work: "Dictionary of Civil Economy", published with the publishing house: Città Nuova-Roma. The dictionary is edited by: Luigino Bruni and Stefano Zamagni. The objective of the participation in the committee is to identify the items of a corporate nature, which have a constructive role with respect to the Civil Economy, such as: company, accountability, corporate ethics, social report, social cooperatives, added value, etc.

#### VISITING PROFESSOR

2019- 4-7 Aprile, Visiting Professor- New Bulgarian University- Sophia, Bulgaria

2018-Visiting professor- European University of Tirana (Albania)-23-29 aprile 2018.

2018-Visiting professor- Lecture (2h-ing)- Università di Elbasan(Albania)- 31/01/2018-Invitata dalla collega Prof.ssa Ardita Todri.

2017-Visiting professor- ERASMUS + -Teaching staff mobility- Università Statale di Tirana (Albania)- periodo 18- 24 giugno 2017 (8 h lecture-ing).

Visiting professor University of Vlore (Albania) from 12 to 15 May 2009.

Member of SIDREA council from December 2009

Visiting professor- Teaching staff mobility at the New Bulgarian University of Sofia- Bulgaria from 22nd to 27th November 2010 and from 9 to 12 November 2014; June 2017.

Visiting professor- Lecture-Università di S. Paolo (USP)- Brazil from 28th May -1st June 2011

Visiting professor- Catholic University of Duala and University of Diocese of Buea - Camerun – Africa- 3- 10 february 2012-http://uidb-cameroon.net/

Erasmus Integrated Programme in "CSR in Service Management" - 23-29 August 2014, Lahti, Finland

Visiting Professor La Trobe University- Melbourne- Australia (campus Bandura)- 24 August- 5 Sept. 2015

Visiting professor- ERASMUS + -Teaching staff mobility- University of Tirana (Albania) - period 18- 24 June 2017.

Visiting professor- Lecture- University of Elbasan(Albania)- 31/01/2018-einvitation by Prof. Ardita Todri.

Visiting professor- European University of Tirana (Albania)- 23rd-29th April 2018.

Member of the Board-Center of Advanced Studies on Tourism (CAST; http://www.turismo.unibo.it), as delegate of the Department of Business Administration-University of Bologna.

Delegate of SISTUR (Italian Society of Sciences of Tourism) for the Emilia Romagna region 2012-2015-

Member of the scientific board of: Social and Environmental Accountability Journal and Economic Research

Member of the following scientific associations and networks: CSEAR(Centre of Social and Environmental Accounting Research); EBEN( European Business Ethics Network), AIDEA( Accademia Italiana di Economia

Aziendale); GBS (Gruppo di studio per il Bilancio sociale); SISR( Italian Society of Accounting History); SIDREA (Società dei docenti di ragioneria e di economia aziendale); SISTUR( unitl 2015).

Referee for the following Journals: Accounting Auditing and Accountability Journal; Contabilità e Cultura Aziendale, Economia Aziendale 2000Web; Economic Research; International Journal of Social Ecology and Sustainable Development; REDEC – Revista Eletrônica de Economia de Comunhão; Journal of Business Ethics.

## DIDACTIC ACTIVITY: DOCTORAL PROGRAM, MASTERS OF I and II LEVEL, SUMMER SCHOOL

Member of the Doctoral College in General Management of the Department of Business Sciences of the University of Bologna since 2019. Member of the Doctoral College of the University of Pisa- Department of Business Economics (from AA 2006 to AA 2010).

Lectures in the PhD School module of the Faculty of Economics "G. Fuà" of the Marche Polytechnic University of Ancona - Curriculum in Business Economics; PhD in Management and Accounting University of Macerata; PhD in Economics and Management University of Urbino; Department of Business Sciences University of Bologna Rimini-Module 6: Programming and Control on the following dates: April 7, 2005; June 9, 2009; May 21, 2010 (3 hours); Member of the commission for the final exam in the AA. 2010/11 in Urbino; in AY. 2011/12 at the Ancona office. Lecturer in the Doctorate in Business Economics of the University of Urbino-Management Control module (from AA 2011 / 12- 3 hours every AA). Lecturer in the Doctorate in General Management of the University of Bologna (From A.Y. 2015/16 - 2 hours each AA- English language). Member of the committees for the discussion of doctoral theses: University of Bergamo (2005); University of Urbino (7/03/2013; 5/05/2017).

Responsibility for the course of Business Economics at the Master in Production and fashion culture in Rimini, of the faculty of Letters and Philosophy - University of Bologna - headquarters of Bologna in the A.Y. 2002/03.

Lecturer at the Master in Management and Development of Tourist Services of the Faculty of Statistical Sciences - University of Bologna headquarters in Rimini, A.A. 2001/2002.

Teacher of the Management Control Course on the Master in Auditing for the AA. 2004/05. R

responsible for the course of Business Economics on the 1st level Master "Market rights and consumption", activated, from the academic year 2002/03: 2004/05, at the faculty of Economics-University of Bologna-Rimini branch.

Responsible for the course of Social reporting tools in tourism companies, on the 1st level Master "Economics and ethics of tourism", activated, by the 2002/03 academic year and in the 2003-2003 academic year at the Faculty of Economics - University of Bologna - Rimini branch.

Lecturer in the course of corporate social responsibility and sustainability (corporate social responsibility) on the international Master: EMCA (European Master on Consumer Affaires) AA. 2009/20010 - University of Bologna - Rimini campus.

Forlì- 26 June 2018- Summer school: Management and reporting of non financial aspects by organizations (25-28 June 2018); lesson (2 hours-English): Territory entities-process to implement social and environmental accounting and reporting.

Supervision activities, in all the courses mentioned, of: Bachelor's thesis, master's degree, university master's project work and doctoral thesis supervision both in Italian and in English.

## DIDACTIC ACTIVITIES

#### AA. 2012-2013; 2013/14; 14/15; 15/16; 16/17; 17/18

Teaching responsibilities on the course: financial accounting and financial statement of tourist entities -I level degree on Economics of tourism- campus of Rimini; Managerial accounting for tourist enterprises- Master Degree in Tourism, Economics and Management (english course); Financial Statements, II step of M. D. Administration and control of Enterprise- University of Bologna -Rimini campus(AA 15/16); AA.2017/18 teaching responsibility I mid term course of Management control of tourist enterprises (italian Language)- CLET- University of Bologna-campus of Rimini

# AA. 2018/2019; 2019/2020

Teaching responsibilities on the course: financial accounting and financial statement of tourist entities -I level degree on Economics of tourism- Economia –sede di Rimini; Managerial accounting and reporting for sustainable tourism - Master Degree in Tourism, Economics and Management (english course); Management control of tourism enterprises- CLET- campus of Rimini; environmental auditing and corporate social responsibility- Master Degree- RESD- campus of Rimini.

## DIDACTIC ACTIVITIES ON PHD PROGRAMS, 1ST AND II LEVEL MASTERS AND SUMMER SCHOOLS

Teaching class of PHD in Business Administration of University of Urbino(from AA 2005/06). Teaching class of PHD in General Management - University of Bologna (From AA. 2015/16). Commission member for PHD dissertation discussion-University of Urbino (7/03/2013; 5/05/2017); Catholic University of H. Antonio of Murcia-Spagna(2018). Partner of PHD board- Business administration dep. -University of Pisa(2006-2010).

In charge of Business Economics course in the 1st level Master's degree entitled: "Mercato, diritti e consumo" (Translation: Market, rights and consumption), initiated in 2002-2003 and 2004-2005, at the Faculty of Economics – Rimini campus.

In charge of Instruments of Social Auditing in Tourist-based Companies course, in the 1st level Master's degree entitled: "Economia ed Etica del Turismo" (Translation: Economics and Tourism Ethics), initiated in 2002-2003 and continued in 2003-2004, at the Faculty of Economics – Rimini campus.

Responsibilities on the Business Economics course for the Master's degree course in Production and Fashion Culture in Rimini, Faculty of Letters and Philosophy – Bologna campus – 2002-2003.

Professor on the Management and Tourist Services Development Master's degree at the Faculty of Statistics Sciences – Rimini campus.

Professor on Corporate Social Responsibility on International Master's degree on "Consumers Affaires"-Faculty of Economics – Rimini campus

Lecturer in courses at public and private institutions on topics such as: management control in service companies, the financial statements and the financial statements of companies, Corporate social responsibility and the social balance in the companies, including the School of Civil Economics (FI).

Lecturer: "Social Responsibility Lab" on the Master's Degree in Religious Studies, sacred art and religious tourism-Institute of Religious Sciences "A. Marvelli" AA. 2011/12; 2013/2014; 14/15; 15/16; 16/17; 17/18

Lecturer of Management and Economy of Communion-Degree Course in Master Degree course "Prospects for a culture of unity"-Sophia University Institute (Florence) AA. 2010/11/12.

Lecturer Management Control at the address of Master Degree course "Economics and Management" of the same college-AA. 2012/13; 13/14; 14/15; 15/16; 16/17; 17/18.

Forlì- 26th June 2018- Summer school: Management and reporting of non financial aspects by organizations (25-28 June 2018); lecture: Territory entities-process to implement social and environmental accounting and reporting

## INSTITUTIONAL ACTIVITIES

Faculty of Economics in Rimini of the University of Bologna: member of the faculty teaching commission for two years and of the tutor and corporate area contracts commission for seven years; orientation committee contact for four years; board member for 3 years; member of the TED-QUAL - WTO assessment process commission for three months; member of the "new regulations" commission for two years. Rimini scientific-educational center: member of the Polo council for three years.

Faculty of Economics in Rimini of the University of Bologna: - Faculty Council of 13 December 2006 appoints the undersigned member of the Orientation Commission, an assignment which has been confirmed by the Faculty council of 17 October 2009 and then by the Council of 17 February 2010 as well as from the Council of June 16, 2010 until the date of termination of the Faculty, or until October 16, 2012. - Faculty Council of December 13, 2006 appoints the undersigned member of the Presidential Council. Office held until February 27, 2008. -Faculty Council of June 10, 2009 appoints the undersigned President of the Commission Commission for the assignment of assignments and contracts (and for the Teaching Tutors) for the Company Area office held until June 13

2011. Other faculty positions: member of the TED-QUAL WTO assessment process commission for three months; member of the "new regulations" commission for two years. Rimini University of Bologna scientific-didactic center: November 2004 October 2007-Representative of the second level degree course in Business Administration and Auditing; November 2007 October 2010 Representative of the Degree Course in Economics and Management; November 2010-October 2012-Representative of the Master's degree program in Tourism Economics and Management. Member of the Rimini Polo Research Commission formalized with Presidential Decree no. 197 of 15/07/2008 until 2012.

Member of the State Exams Commission for the qualification to practice the profession of Accountant and expert accountant for AA. 2012 and 4 previous years-Delegate of the Department of Business Sciences at the Center for Tourism Studies (CAST www.turismo.unibo.it) - Rimini campus. Member of the commission for the review of the MSc Tourism, economics and Management (TEAM) since 2014 and still in vogue. Since 2016 - Delegate within the "Plotina: Promoting gender balance and inclusion in research, innovation and training" project for the Rimini branch of the Department of Business Sciences and still in vogue.

AA. 2015 / 2016- Director of the Master in Business Start-up in the tourism sector- joint 1st level master with University of Bologna and Catholic University of Our Lady of the Good Council of Tirana- Albania. Teacher of the Social Responsibility Course in tourism companies at the same master (18 hours –It).

Responsible for the School-Work Alternation Project: Economy and Civil Company with the Valgimigli Economic-Social High School: October 31 -4 hours of lessons in the ERGO2 classroom and testimony from the cooperatives: La Formica and Akkanto.

Responsible for the School-Work Alternation Project with the Panzini Institute of Senigallia (AA: 2017/18).

14 October 2017- REunion- organization of a seminar for the meeting with former students of the degree course in Economics, tourism and management.

2017/2018/2019-Orientation activities - Almaorienta-Bologna, TOLK commission; at the ITIS of Jesi (AN).

2018- orientation activities with the Hotel Institute: "Panzini" of Senigallia.

2018- June 8-Participation in the "Educational Showcase" initiative -Good innovative practices- Bologna.

Referent of numerous ERASMUS and ERASMUS + exchanges.

2018/19 - Participation in the European Researchers' Night with the organization of round tables; orientation activities at the Liceo Medi di Senigallia- January 28 afternoon.

2019-Selection Board for public selection by qualifications and interview for the assignment of n. 1 research grant for carrying out collaboration activities on the research project entitled "EXCOVER - Statistical analysis of the reputation of touristic destinations" launched, on 18/03/2019 at the Center for Advanced Studies on Tourism / CAST of the Alma Mater Studiorum University of Bologna

2018/2020-Member of the tutor and contract commission of the School of Economics and Management of the University of Bologna-Rimini campus.

#### RESEARCH ACTIVITIES

2017/2020

Research project: EXCOVER-EXPERIENCE, DISCOVER & VALORISE HIDDEN TREASURE TOWNS AND SITES OF THE ADRIATIC AREA-Interreg Programme:Interreg V-A Italy-Croatia CBC Programme 2014-2020-Project Acronym: EXCOVER-Name of Project Partner: ALMA MATER STUDIORUM — UNIVERSITA' DI BOLOGNA. Reputation Analysis models and preparation of the cross border report. Capacity building seminars to the local community, focus group and meetings participation.

## 2012-2014

Research about "relazional tourism in Mediterranean Sea"- national coordinator: Prof. Marcantonio Ruisi- University of Palermo. The Unit of Bologna-coordinato Prof. Baldarelli has the objective to analyse relationships of enterprises and networks that are involved in religious tourism and to identify the different categories of them. In the same phase, we will consider relational dynamics implications about mission, governance and accountability of enterprises taking part of networks. We will use the results deriving from the state of the art of the analysis too. At the same time, we will analyse literature about the appropriate method of measuring the reputation of one enterprise taking part of religious tourism network and the network too. We will start by Reputation Quotient (RQ) instrument and the implications with relational variables involving the company and the network. This research is involving: Dott. Sabrina Gigli of the same University; Dott. Mara Del Baldo- University of Urbino; Prof. Lorena Mosnja Skare- University of Pola –Croazia; Prof. Francisco Rodriguez De Prado- University of Vigo-Spagna.

-Research about the spreading of social and environmental accounting and accountability in SMEs of Rimini Territory: "VERSO Project". The research will study the implementation of some siplified Social and environmental reporting models, that can be useful for SMES. The research involves the Chamber of commerce of Rimini, Accounting Professions' Board and Children of the world association.

## 2015/16

Scientific research on the contribution of Italian scholars in accountancy from the seventies to the present day. The methodology of analysis begins with the measurement of the contributions on the Italian Journal of Accounting and

Business Administration (RIREA) and continues with an analysis of the contents of these contributions. In addition we will analyze some figures of Italian scholars and the contribution of scholars in the academies and universities.

## -2016/17

- -Research about Accountability and Management control of carismatic enterprises in Hospitality Industry.
- -Research about legitimacy theory and accountability and implementation on enterprises that act in gambling activities.
- -Research project about the implementation of dialogue, trust and reciprocity in enterprises governance and accountability. Research financed by La Ginestra Association-Rimini.

## 2017/2019

- Research project: "Risk management in Albania in SMEs". The project involves a budget analysis of Albanian small and medium enterprises and the assessment of the investment risk in that country. The research also develops with the PhD thesis of Dr. Todri Ardita-University of Elbasan and Catholic University of St. Anthony of Murcia-Spain, of which he is supervisor.
- Research project on the contribution of "Feminist Economics" to the critique of the mainstream in Business Economics and Accounting. This research considers the theory of the company that underlies Integrated Reporting as a starting point to develop the theoretical analysis of the current state of the art of Italian business studies and proposes to provide a constructive contribution to the ongoing debate. Participants in the project: Angela Magistro and Antonietta Cosentino (La Sapienza University of Rome); Mara Del Baldo (University of Urbino).
- Research project on the new paradigms of Civil Economy and their application in Albania. The research project aims to analyze, through focus groups, the impact on companies of new dimensions of business management that emerge from the civil company. The Research Project also avails itself of the training of Albanian entrepreneurs for the business start up development in the field of Civil Economy and of communion as per the convention approved by the Department of Business Sciences of the University of Bologna, in 2017.
- Research project on the aspects of the contribution of accounting tools for management control in the tactile poles for the accessibility to the blind and visually impaired of museum services and connection with NBA (Nature Based Approach). Dr. E. Cardillo (Univ. Catania) participates in the project.
- Research project: Tourism companies in Italy and Albania: administration, budget and revision. Participants: Prof.ssa Ingrid Shuli; Dr. Linda Gjika, Tirana State University.

## 2016/19

- -Research on the theory of social legitimacy and accountability applied to the case of companies operating in the field of gambling and analysis of the SISAL case. The research starts from the curiosity to highlight how in some sectors it is very difficult to communicate the aspects of company management through financial and non-financial reporting. Furthermore, the analysis of the association has been included in the research: Economiafelicità which organizes events to raise awareness among the population and companies on the impact of certain types of games on health and on relational goods. The research starts from Italy but has aroused the interest and collaboration of Prof. Christine Cooper-Edimbourg University.
- -Research on accountability and management control in "ideal motive" / charismatic companies in the tourist catering sector. The research aims to analyze the administration and control aspects of companies operating in the not for profit sector and in In particular, the case was analyzed: Lentil as Anithing Australia Melbourne and Sidney.

## 2019/2022

Research on: "Research itineraries on active citizenship and populism: accountability and interdisciplinary approaches". Sophia University Institute: CENTER FOR RESEARCH IN POLITICS AND HUMAN RIGHTS (Florence). Coordinators: Prof.ssa Baldarelli and Prof. Antonio Maria Baggio. Collaboration agreement approved by both partners in 2019.

Green Bond research through multidisciplinary analysis. Participants in the research: Dr. Giulia Dal Maso and Dr. Alessandro Maresca- Department of Heritage-Univ. Bologna campus Ravenna.

#### INTERNATIONAL CONFERENCE PARTICIPATION

- 2020- 27 maggio -Reggio Calabria- Univ. Mediterranea- 26-28 maggio-Conferenza Internazionale-New Metropolitan Perspectives- 4th Internationa Symposium Paper con Domenico Nicolò: Toward Nature-Based Solutions (NBS) approach in integrated segment reporting of placed-based organizations: between tradition and innovation.
- -Gorizia-Brda- 24/25/26 April 1997 International conference Austria, Italy, Slovenia -Tre Culture nella Pubblica Amministrazione a confronto con l'Europa (Translation: Three Cultures in Public Administration compared to Europe) Contribution: "Verso uno schema di lettura per il controllo di gestione nelle aziende di servizi pubblici" (Translation: Towards a reading key for the management control in public service companies).
- -Rimini 12 April 2002 L'armonizzazione dei principi contabili in Europa (allargamento dell'UE e confronto internazionale) Convegno internazionale (Translation: The harmonisation of accounting principles throughout Europe (enlargement of the EU and international comparisons) International conference ) Contribution: "La contabilità ed il bilancio d'esercizio nella Repubblica Slovacca" (Translation: Accounting and annual financial statement in Slovakia).
- -Rome 10-12 September 2004 "Nuovi orizzonti dell'economia di comunione" -convegno internazionale (Translation; New horizons for the Economy of Sharing International conference), Contribution: "Modelli di accountability per le aziende EdC: strumenti informativi "tradizionali" e "nuovi" strumenti?" (Translation: Accountability models in businesses involved with the Economy of Sharing: "traditional" information tools and "new" tools?).
- -Pula Croazia- 28-30 April 2005, Entrepreneurship and Macroeconomic Management, Paper : "mission, governance and accountability in the "Economy of Sharing" companies: a real combination between entrepreneurship and sustainable development".
- Loppiano (Province of Florence), Italy, 23-25 June, 2005 Catholic social thought and corporate social responsibility. Concept, convergences, challenges, Paper: "Catholic Social Teaching (CST) and Corporate Social Responsibility (CSR): the accountability role".
- -Barcellona(Spagna) Sept. 14-16, 2005, 5th conference on social and environmental accounting research-, Paper: "Catholic Social Teaching(CST) and Corporate Social Responsibility(CSR): the environmental, social, ethical accountability role".
- -Bergamo (Italia)- Sept. 14-16, 2006, 1st Italian conference on social and environmental accounting research-; Paper: "New prospectives in inter-company relations, social responsibility (CSR) and social, ethical and environmental accounting in Italy by way of the government CSR-SC project: theory and praxis".
- -St .Andrews(UK)- Sept. 3-5- 2007, 19th International congress on Social and Environmental Accounting Research, Paper: (Antonio Matacena- Maria-Gabriella Baldarelli), "Building an accountability of communion at Loppiano Prima: one approach to analyze Italian mutualistic cooperatives and social accounting interactions".
- Pula (Croatia)-Sept. 27-29, 2007, 4th International Conference on Global Challenges for competitiveness: Business and Government Perspective, Paper: "Managing inter-company relations and corporate social responsibility(CSR) in an highy Italian tourist area".
- Catania 17 18 April 2009-RESPECT AND ECONOMIC DEMOCRACY "Fifth Annual Conference of the European SPES Forum Hosted by the University of Catania, Italy"; paper: "Respect, Economic Democracy and Values: a point of view in theory and practice" (Giuseppe Argiolas Maria-Gabriella Baldarelli Caterina Ferrone Giampietro Parolin)
- -Vlora( Valona-Albania)- Conference on Finance '09 -12-15 May 2009; paper: Social and environmental accounting disclosure, inter-company relational goods and corporate social responsibility (CSR) in an highly Italian tourist area".
- Rimini- Italia- Higher Tourism Education: issues and practices- 16-17 October 2009; paper: "New challenges in teaching accounting and reporting in tourist entities".
- .Loppiano(FI)- Sophia University, Loppiano (Florence), May 28-29, 2010 organised by The John A. Ryan Institute for Catholic Social Thought at the

University of St. Thomas, St. Paul, Minnesota. Title of the seminar is:" The Charismatic Principle in Economic and Civil Life:History, Theory and Good Practice "paper: Accountability and "charisma": scientific boundaries or freedom?.

- -St. Andrews UK, 22nd Conference on Social and environmental accounting research- 1st 3rd September, 2010 organized by CSEAR. Paper along with Sabrina Gigli "Exploring the drivers of Corporate Reputation in an integrated perspective with Corporate Responsibility: a study of Italian SMEs".
- -Catania-3rd Italian Conference on Social and environmental accounting research- 17th-18th September 2010, organized by CSEAR; Invited Speaker- paper:"Some drivers to face new challenges in social and environmental accounting research: theory and praxis.
- -Trento- 23rd EBEN( European Business Ethics Network) Conference- 9-11 September 2010, paper: "Accountability and "charisma": scientific boundaries or freedom?
- Pula-The 5th International Scientific Conference «Entrepreneurship and Macroeconomic Management: Reflections on the World in Turmoil»-Pula, Croatia, March 24-26, 2011- paper:" Accounting Harmonization for SME-s in Europe: Some Remarks on IFRS for SME-s and Empirical Evidences" (along with L.M. Skare, P. Demartini, P. Paoloni; other paper (along with S. Gigli): "Exploring the drivers of Corporate Reputation integrated with a Corporate Responsibility perspective: a study of Italian SMEs
- S. Paolo-Brasile-25-28 Maggio-2011Research workshop: Economy of communion: towards a new economic culture, paper( along with M. Del Baldo e Caterina Ferrone):" Entrepreneurship for the Common Good and the question of pendulum between Caritas and Veritate: some reflections in theory and in praxis"
- -Buea-Camerun-6-8 February-2012- Workshop on EoC(Economy of Communion) . Paper: "EoC: mission, governance and accountability".
- -Trento-Levico Terme- 20-21 Oct. 2012, 4th Italian Conference on Social and environmental accounting research-papers: A. Matacena-M.G. Baldarelli, The cooperative enterprise: a hornet? Mission, governance and accountability of the cooperative enterprise"; paper:M.G. Baldarelli, M. Del Baldo, N. Nesceva Kiosseva, S. Gigli, "Implementing sustainability reporting in SGR Group Italy and Bulgaria: challenges of transition from "greenwashing" to relational change using institutional theory".'nomination to participate in the Award for Research "Pythagoras" of the Ministry of Education and Science of the Republic of Bulgaria 2013 Prize Pithagoras" Annual awards for science "Pythagoras-Department of Business Administration New Bulgarian University -Sofia:paper:M.G. Baldarelli, M. Del Baldo, N. Nesheva Kiosseva, S. Gigli, "Implementing sustainability reporting in SGR Group Italy and Bulgaria: challenges of transition from "greenwashing" to relational change using institutional theory " competition for the prize "Pythagoras" of the Bulgarian Ministry of Education in category 4. Prize for the research team introduced developments in business , 2013 Prize Pithagoras" Annual awards for science "Pythagoras http://www.minedu.government.bg/news-home/2013/13-03-15 pitagor.html
- Pula -Croazia- 29/05-01/06-The 6th International Conference: Economics in Crisis and the crisis of Economics-"The Changing Economic Landascape: Issues, Iplications and Polic Options"-Paper:" Accountability and "charisma": conceptual network"
- 1. Seville, Spain 25-27 September, 2013-The seventh Accounting History International Conference: Innovation in accounting thought and practice: Lessons from the past", paper: Baldrelli, Del Baldo, "Accounting and charity: how to read the "pink" in accounting in the first half of the 20th century through a real life case"
- 1. Roma –LUMSA- May 20-21, 2014, ECONOMIC THEOLOGY, THEOLOGICAL ECONOMICS.An interdisciplinary essay, paper: Accounting: sacred or secular activity? (along with: Mara Del Baldo (Univ. of Urbino and Caterina Ferrone (Univ. of Naples)
- German CSR Forum First Academic CSR Summit: "Social Innovation & Future Trends in CSR Strategy", Ludwigsburg (near Stuttgart, Germany), April 21st 2015- Paper ( with Prof.ssa Mara Del Baldo)From weak to strong CSR: the experience of the EoC (Economy of Communion) industrial parks in Germany and Italy.

Croatia- Pula- 7th International Scientific Conference "European Union Future Perspectives: Innovation, Entrepreneurship and economic Policy" Hotel Park Plaza Histria Pula, Croatia May, 21st – 23rd 2015, Papers: ( with Antonio Matacena) "Innovation, entrepreneurship in the cooperative enterprise: a hornet?" and ( with Mara Del Baldo) Innovation in Sustainability accounting scholar's carrier and life: critical notes and future perspectives".

Forli- Meditari Accountancy Research European Conference 2015,2-3 JULY 2015, Paper(with Mara Del Baldo and Stefania Vignini) "Pink accounting in Italy: cultural perspectives over discrimination and/or lack of interest".

Ballarat-Australia-The eighth Accounting History International Conference -Accounting's history in diverse industries and other settings -Ballarat, Australia, 19-21 August 2015, paper (with Mara Del Baldo and Stefania Vignini) "White flies in Italian accounting scholars: some suggestions from the past?"

RSA 2016 conference: "Beyond the great beauty.", Rimini 10-12 February 2016, paper: Accounting, creativity and charity in hospitality enterprises

-5th Management Control Journal Workshop, 23-24 June, paper: Managerial accounting, creativity and charity in hospitality enterprises.

6th Social and Environmental accounting conference, Parma: 30th June- 1st July, paper along with Mara Del Baldo (Univ. of Urbino): Pink social accounting in Italy: Lessons from the past.

-2017- Csear research day- Milano 27 aprile, paper: (along with Mara Del Baldo)Back to future: camufalting (un)sustainability in scholars' carriers and life. Some critical notes

2017 -21-22 settembre -Ancona 13TH INTERDISCIPLINARY WORKSHOP On "INTANGIBLES AND INTELLECTUAL CAPITAL – Value Creation, Integrated Reporting and Governance, paper (con E. Cardillo (Univ. Catania)"Managerial paths of social inclusion in the tactile cultural products: Theory and practice.

2018 -Tirana- 27-28 April-Europen University of Tirana- DSSH/ASD DITËT E STUDIMEVE SHQIPTARE / 2018 albanian studies days / journées d'études albanais- Konferencë ndërkombëtare shkencore / International scientific conference-UET / 27-28 April 2018PANEL 5: "THE NEW AGENDA OF GROWTH" Chair - Prof.Dr Luljeta Minxhozi- paper: Tourism, gambling and sustainability: myths and paradoxes of accountability.

2018- 14-15 June -University of Bologna-XI Workshop Financial Reporting- Bologna- paper: Accountability and gambling enterprises: myths and paradoxes

2018- 27-30 /08, St. Andrews- UK- 30 CSEAR International conference,paper: "Game" and eco-justice: myths and paradoxes of accountability

38. 2019 -17-20 July -Tonadico- Trent-Italy- International Workshop: Economics & Management together towards an inclusive society ". Work in progress presented: "Accountability: how to "account" in politics and economics.

39. 2019- 8 October-Sofia- "University of National and World Economy" - (via skype together with Prof.ssa Del Baldo) -round table organized on the occasion of the 100th anniversary of the foundation and entitled: Corporate social responsibility with a focus on Human resources and social protection. (Strategies, Standards, Work practices and social audit). Scientific and organizational manager: Chiar.ma Prof.ssa PHD Miroslava Peicheva.

## ITALIAN CONFERENCES PARTICIPATION

-Ancona- 2/3 October 1992 - New methods of determining product costs — Paper "Le determinazioni analitiche nelle decisioni economiche aziendali: una proposta di analisi" (Translation: The analytical determinations in business economic decision-making: an analysis proposal).

-Venezia-12/13 June 1997-Workshop AIDEA giovani-L'azienda nel tempo. Percorsi evolutivi tra pratiche e conoscenze manageriali- Paper:"Prime riflessioni sulle implicazioni manageriali dei cambiamenti ambientali specifici nelle aziende che organizzano le attività turistiche."

-Rimini- 12 December 1997 -Observatory of local authority budgets in the Province of Rimini - Contribution: Budget observatory throughout the information system for strategic political and institutional control of local authorities .

-Rimini 17 December 1999 - Observatory of local authority budgets in the Province of Rimini: budget consolidation and analysis of efficiency in a territory with its specific characteristics - Contribution: The study of the public company based on its profiles: causes of statement and aptitude effects.

- -Trento 8-9 June 2001 Non profit-making companies: the government of development and funding of innovation Contribution: Non profit-making companies belonging to the Project of the Economy of Communion project: initial reflections).
- -Rimini 22 June 2002 Civil Life and global village: facts and ideas based upon the Economy of Communion project-Workshop.
- -Novara 4-5 October 2002 25° 25th AIDEA conference Global competition and local development between ethics and innovation, Contribution: Aims definition, governing methods and corporate information system in "the Economy of Sharing": a "new" way of "being" business in the relationship between ethics and globalisation.
- Rimini 14 July 2003 workshop: Observatory on social economics in the Province of Rimini: balance sheet of activities carried out and future outlook, Contribution: Determining targets for the e-qual project: the role of the Observatory on social economics and upon the university.
- Florence 6-7 November 2003 The museum company: from the conservation of value to value creation, Contribution: Aims definition, methods of governing and information system in small museum companies: a school case.
- -Rimini 31 March 2004 Conference on the relationship between social responsibility and ethical finance, Contribution: From social responsibility to ethics sensitivity.
- -Parma 27 November 2004 Conference: Responsibility, development and interdependency: experiences and prospects, paper: Responsibility, development and interdependence: business experience in the Economy of Sharing.
- -Rimini 13 December 2004 Conference on business social responsibility in Rimini, Contribution: Social responsibility throughout the Rimini economic system: dialogue between profit-making and non profit-making businesses as well as with local authorities.
- 19. -Rimini 28 September 2005 Sustainable tourism in developing countries: partnership as development tool, Paper: Companies which operate in sustainable tourism: doctrinal prospects and concrete initiatives.
- Urbino- 10 April 2008 Corporate sociale responsibility e Accountability- Paper: "The dimensions of corporate social responsibility".
- 27. Rimini-23 March 2009-Corporate social responsibility and Social Report, paper: "Social report and accounting profession".
- 28. Roma-5 Sept. 2009- Summer school of Economy of Communion, paper: "Mission, governance e accountability of EoC enterprises: state of art and future perspectives".
- -Ancona-24/25 Sept. 2009, 32° AIDEA conference-Intangibles in business enterprises; accepted paper (With Semprini L.):Sustainability dimensions ad intangibles: conceptual network and external communication impact.
- Rimini 30 Sept. 2009-Socially responsible: relashionships to share. Some praxis startig from: Fondazione S. Giuseppe and Consorzio Mosaico, paper: "The social/civil responsibility of the enterprise: is social report sufficient?"
- -Milano-Bocconi 5/6 November 2009, X National conference of Italian Accounting History association: Accounting ad Reporting in business administration, Government and institutions of public interest in Italy from XVI century to XX one- paper: At the origin of "suspended time": Accounting and carism at the end of XVIII century.
- -Ancona- 28-Noveber 2009-Eco and Equo, contribution "the dimensons of CSR; 29-novembre- Eco and Equo, contribution: mission, governance and accountability of EoC enterprises.
- Osimo(AN)- 19 March 2011:New culture in economic actions-contribution: "New culture starting from the experience of EoC enterprises"
- -Medolla (MO), 26 April 2011-Thee workshops about etics and relatioships-contribution: "Ethics and EoC"
- -Lecce- 22/23 June 2011- Workshop: Politics of management of Heritage in different perspectives of value", paper: "Traveling without to see, the museum accessible to every body:one best praxis"
- Milano-Bocconi, 33th AIDEA conference: Public and non profit for one more responsible market- 21-22 October 2011, paper: "Accountability and "charisma": scientific boundaries or culture innovation?

Roma, 1-2 dicembre 2011-XI National conference of Italian Accounting History association-Paper - The role of "values" in the enterprise in the process of unification of Italy: theory and praxis -Baldarelli Maria Gabriella-Del Baldo Mara

Salerno, 4-5 october 2012- XXXV AIDEA conferenc, Management witouth boudaries- Paper( con Mara Del Baldo , Univ. Urbino): "The balance of entrepreneurship, manageriality and communion: new paradigms in theory ad in praxis".

- Rome, 13-14 June 2013- IV Workshop-Financial Reporting –paper (along with Mara Del Baldo and Ninel Nesheva Kiosseva) "Implementing Sustainability reporting: (Neo)Institutional theory insights in the analysis of SGR Group Italy and CityGas Bulgaria".

Parma, 28-29 Nov. 2013-XII National conference of Italian Accounting History Association-Ragioneria e accounting tra XIX e XX secolo:Profili evolutivi e concettuali a confronto, Paper along with Mara Del Baldo: "Contabilità e carità: come leggere il "rosa" della ragioneria nella prima metà del XX secolo attraverso un caso di scuola" (Accounting and charity: how to read the "pink" of accounting in the first half of XX siecle using one case.

- Rimini-29-30 Nov., 2013-Italian society of Tourist studies (SISTUR) 5° national meeting- Paper: "Il ruolo delle professioni contabili nello sviluppo della rendicontazione sociale e ambientale nelle piccole imprese turistiche: casi di eccellenza" (the role of accuonting professions in developing social and environmental accounting in small and medium enterprises.

Palermo -SIDREA CONFERENCE 2014-Palermo 25 - 26 September 2014, Paper: Accounting: sacred or secular activity?, con Del Baldo Mara(Unv, Urbino)
Ferrone Caterina- University of Salerno

Rimini-5th Management Control Journal Workshop, 23-24 June- 2016, paper: Managerial accounting, creativity and charity in hospitality enterprises.

Convegno SISTUR- 2016- San Marino-17-18 novembre , paper: Turismo, "gioco" e sostenibilità: miti e paradossi dell'accountability.

2017- Parma- 9th February -Convegno- Con gli occhi delle donne:DIFFERENZE DI GENERE IN UN' OTTICA ECONOMICO-AZIENDALE: SPUNTI DI RIFLESSIONE A 70 ANNI DAL SUFFRAGIO UNIVERSALE, paper (con M. Del Baldo (Univ. Urbino):" Le studiose Italiane di Ragioneria e di Economia Aziendale: mosche bianche o cigni neri? "

2018- Verona- 13- 14 settembre, Convegno SIDREA- (con Antonietta Cosentino(Univ. La Sapienza), Mara Del Baldo(Univ. Urbino), Angela Magistro (Univ. La Sapienza) paper: La teoria d'impresa sottesa al Report "Integrato": dialogo tra Economisti e Aziendalisti .

Other italian conferences- please see italian vertion

## RECENT PUBLICATIONS

BALDARELLI M, G (2012) ,"New Challenges in Teaching Accounting and Reporting in Tourist Enterprises", in Almatourism - Journal of Tourism, Culture and Territorial Development, on-line, pp.1-15, ISSN 2036-5195, web-site: http://almatourism.unibo.it/

Baldarelli M. G (2013), "Alle origini delle "stanze del tempo sospeso": far di conto nell'economia "carismatica" alla fine del XVIII secolo attraverso un caso di scuola", Contabilità e Cultura aziendale, Vol XIII, N. 2, pp. 47-71. ISSN 1721-5242: ISSNe 2283-7337.

Baldarelli M. G (2013), "Account(ing)-ability and "charisma": conceptual network and implementation", Economic Research, Special Issue: THE 6TH INTERNATIONAL CONFERENCE"THE CHANGING ECONOMIC LANDSCAPE: ISSUES, IMPLICATIONS AND POLICY OPTIONS- May 30th-June 1st 2013, pp. 63-82. ISSN 1331 677X (UDK 338).

Baldarelli M. G. (ed) (2014), Le aziende turistische in "rete", Collana diretta da M. Ruisi: Quaderni di ricerca economico-aziendale: teoria e casi, Roma, ARACNE. pp. 240

Maria Gabriella Baldarelli [http://www.emeraldinsight.com/author/Baldarelli%2C+Maria+Gabriella], Mara Del Baldo (2016), Accounting and chiarity, How to read the "pink" in accounting in the first half of the twentieth century to a real life case, [http://www.emeraldinsight.com/author/Baldo%2C+Mara+del] Special Issue: Accounting and Charities in historical perspective, Accounting History, Vol 21(2-3): 144-166; DOI: 10.1177/1032373216646591 (ach.sagepub.com).

Mara Del Baldo [http://www.emeraldinsight.com/author/Baldo%2C+Mara+del], Maria-Gabriella Baldarelli (2017),Renewing and improving the business model toward sustainability in theory and practice (cross mark), , International Journal of Corporate Social Responsibility,2:3; pp.1-13, DOI 10.1186/s40991-017-0014-z \_ISSN: 2366-0074 OPEN ACCESS, Web site: https://jcsr.springeropen.com/articles/10.1186/s40991-017-0014-z , WEB SITE OF THE REVIEW: https://jcsr.springeropen.com/

Baldarelli, Maria-Gabriella, Del Baldo, Mara, Nesheva-Kiosseva, Ninel (2017), Environmental Accounting and Reporting. Theory and Practice, Springer International Publishing, ISBN: 978-3-319-918-1, http://www.springer.com/us/book/9783319509167#otherversion=9783319509181.

Series Title: CSR, Sustainability, Ethics & Governance [http://link.springer.com/bookseries/11565] -Series ISSN: 2196-7075, pp.406.

Baldarelli, Maria-Gabriella (2017), Accounting, Creativity and Charity in Hospitality Enterprises: the Case of "Lentil as Anything", Almatourism. Journal of Tourism, Culture and Territorial Development, Vol. 8, N. 7, pp. 298-309, Special Issue Vol 8, No 7 (2017): Beyond the Great Beauty: Rescaling Heritage and Tourism, editoria Chiara Rabbiosi, Massimo Giovanardi, N. 7, ISSN: 2036-5195, https://doi.org/10.6092/issn.2036-5195/6776 DOI: 10.6092/issn.2036-5195/6776 [http://dx.doi.org/10.6092/issn.2036-5195/6776]

Del Baldo Mara, Baldarelli Maria-Gabriella (2017), Educating for Sustainability: Perspectives and Critical Notes on Accounting Scholars' Role in Higher Education,in Scientific Annals of Economics and Business, Published Online: vol 64, N. 4, 2017: 12-29 | DOI: 10.1515/saeb-2017-0032 [https://doi.org/10.1515/saeb-2017-0032], ISSN: 25011960, https://www.degruyter.com/view/j/saeb.2017.64.issue-4/saeb-2017-0032/saeb-2017-0032.xml ,SCOPUS: 2-s2.0-85038436794

Baldarelli, Maria-Gabriella, Del Baldo Mara, Stefania Vignini (2019), The first women accounting masters in Italy: between tradition and innovation, Accounting History Review, Taylor & Francis, ISSN:2155-2851E-ISSN:2155-286X, Vol 29, Issue 1, 2 January 2019, pp. 39-78, https://doi.org/10.1080/21552851.2019.1610467, Scopus: 2-s2.0-85065667712

Baldarelli Maria-Gabriella (2019), Integrated Reporting, Integrated Thinking and Gaming Companies: Myths and Paradoxes, S. O. Idowu and M. Del Baldo (eds), Integrated Reporting. Antecedents and Perspectives for Organizations and Stakeholders, Springer, 2019, ISSN 2196-7075 ISSN 2196-7083 (electronic) Book series: CSR, Sustainability, Ethics & Governance, ISBN 978-3-030-01718-7 ISBN 978-3-030-01719-4 (eBook) Springer Nature Switzerland AG 2019, Print ISBN 978-3-030-01718-7, Online ISBN 978-3-030-01719-4, series Print ISSN 2196-7075, pp. 185-197, DOI: 10.1007/978-3-030-01719-4 10 [https://doi.org/10.1007/978-3-030-01719-4 10]

Maria-Gabriella Baldarelli, Eleonora Cardillo (2020), Managerial Paths, Social Inclusion, and NBS in Tactile Cultural Products: Theory and Practice, *Journal of Hospitality and Tourism Research*, on line first, ISSN: 1096-3480, Online ISSN: 1557-7554. <a href="https://doi.org/10.1177/1096348020944440">https://doi.org/10.1177/1096348020944440</a>, SCOPUS: 2-s2.0-85088438030; WOS:000552208700001